

School network questions	
What security will we need in place on the laptop to access the school network	Network and device security is paramount to all at JNSHS. The school will install the Education Queensland Technical Solution that enables non-school owned devices to access the internet and school network. The Technical Solution allows student owned devices to function as school machines with the same level of internet filtering, network protection and security.
How will connectivity between School and home operate?	School owned and non-school owned devices cannot connect to the school network when away from the school site. All faculties at JNSHS are working towards creating virtual classrooms, via eLearn.eq.edu.au, so that senior school students will have 24/7 online access to learning resources for their current classes.
Will the school security software placed on my computer work as virus protection and security at home?	<p>Network and device security is paramount to all at JNSHS. The school will install the Education Queensland Technical Solution that enables non-school owned devices to access the internet and school network. The Technical Solution allows student owned devices to function as school machines with the same level of internet filtering, network protection and security.</p> <p>This level of device security will only exist whilst the device is used onsite at JNSHS.</p> <p>Education Queensland has provided low cost access for each student to a single installation of Norton Security with Backup to protect whatever device is used for school work. Further information about this product is available through the BYOd link on the JNSHS website.</p>
Will the devices be able to connect to the school network?	Network and device security is paramount to all at JNSHS. The school will install the Education Queensland Technical Solution that enables non-school owned devices to access the internet and school network. The Technical Solution allows student owned devices to function as school machines with the same level of internet filtering, network protection and security.
Will the devices be able to connect to the internet?	Network and device security is paramount to all at JNSHS. The school will install the Education Queensland Technical Solution that enables non-school owned devices to access the internet and school network. The Technical Solution allows student owned devices to function as school machines with the same level of internet filtering, network protection and security.
Who is responsible if they pick up a computer virus at school that damage my home computers?	<p>Students are responsible for all files on their device. Network and device security is paramount to all at JNSHS. The school will install the Education Queensland Technical Solution that enables non-school owned devices to access the internet and school network. The Technical Solution allows student owned devices to function as school machines with the same level of internet filtering, network protection and security. This will minimise the risk to network and information security or threats from malware and viruses. As always, students should be vigilant with the use of portable media such as USB sticks and SD cards.</p> <p>The school's best advice is that students refrain from sharing files via portable media and email with other students.</p>
What if it doesn't print?	JNSHS IT Technicians will provide software installation, network access, printer access and internet access advice for students in face-to-face, written and online formats. Printer faults should be reported to the JNSHS IT Technician located in the Student Services precinct of the school.