

Protecting your device questions

<p>Who will be responsible for warranty and repairs?</p>	<p>Parents/guardians are responsible for the repair of student devices. The school endorsed computers available through the online portal may be repaired at school through either the JNSHS IT Technicians or the vendor technicians. All other devices must be repaired by parent/guardian sourced repair agents.</p>
<p>What happens if another student damages a laptop?</p>	<p>The owner or custodian of a device will always have a responsibility to take reasonable steps to ensure its safe storage and proper management. Students will be disciplined for their behavioural actions where evidence supports a finding of negligent or wilful action which results in damage to a laptop device within the school. Such discipline will be under the provisions of the school Responsible Student Behaviour Plan and cannot include a financial penalty issued by the school. Claims for any financial compensation would have to be dealt with through legal proceedings or insurance held by the owner of the device.</p>
<p>Who is responsible for the upkeep of the software?</p>	<p>Parents/guardians and students are responsible for the software on student devices. JNSHS IT Technicians will provide software installation, network access, printer access and internet access advice for students in face-to-face, written and online formats.</p>
<p>What provisions will be made for security of student computers during the day at school?</p>	<p>The school's best advice for device safety is for students to keep their device with them at all times. While this is not possible in all circumstances, the school has implemented a number of options for students to utilise to ensure safe-keeping of their device.</p> <p>Each faculty will have an advertised policy for the safe keeping of devices. This may include bringing the devices into classrooms, storing devices in school bags or similar in a pre-determined and secure location. The Tech Room is available as a bag storage location during morning tea and lunch breaks and the school will install sets of padlock secured lockers in locations around the school.</p> <p>The laptop lockers will not be individually allocated to students. This will allow students to select the nearest available locker to their class or recreational activity. Students must supply their own padlock. Padlocks will be available for purchase from the school canteen.</p>
<p>Will students/parents be encouraged to purchase insurance?</p>	<p>The school encourages parents/guardians to liaise with an insurance agent to ensure that the device is insured in its own right or specifically covered with an existing insurance policy whilst being used at school and/or at other locations.</p> <p>Insurance coverage is available as an add-on for school endorsed devices purchased through the online portal. Insurance claims can be lodged from home or via the JNSHS IT Technicians at school.</p>
<p>Who is responsible for the machine if damaged at school?</p>	<p>The student is always responsible for the safe-keeping and responsible use of their own device. The school's best advice for device safety is for students to keep their device with them at all times or in an advertised, sanctioned, safe keeping place.</p>

<p>Does school insurance cover damage?</p>	<p>The school does not provide insurance for student devices.</p> <p>The school encourages parents/guardians to liaise with an insurance agent to ensure that the device is insured in its own right or specifically covered within an existing insurance policy whilst being used at school and/or other locations.</p> <p>Insurance coverage is available as an add-on for school endorsed devices purchased through the online portal. Insurance claims can be lodged from home or via the JNSHS IT Technicians at school.</p>
<p>Can I use open access software such as "Open Office"?</p>	<p>Education Queensland and JNSHS will provide access at no cost on student owned devices to: Office 365 Student Advantage package Adobe Creative Suite Atomic Learning</p> <p>Some open source software will be blocked by the Education Queensland filtering system. The JNSHS IT Technicians cannot alter this level of internet security.</p>
<p>What if it gets stolen?</p>	<p>The school's best advice for device safety is for students to keep their device with them at all times.</p> <p>The school encourages parents/guardians to liaise with an insurance agent to ensure that the device is insured in its own right or specifically covered within an existing insurance policy whilst being used at school and/or other locations.</p> <p>Students will be disciplined where evidence supports a finding of theft of a laptop device within the school. Such discipline will be under the provisions of the school Responsible Student Behaviour plan. While all reasonable steps will be taken to recover property, the school has no liability for any financial loss incurred. Claims for any financial compensation would have to be dealt with through civil legal proceedings or insurance held by the owner of the device.</p>